Product Discontinuation of the MRG 512-PRO PQ Flex

Dear Sir or Madam,

We would like to inform you about an upcoming change in our product portfolio that affects the MRG 512-PRO PQ Flex.

As part of our ongoing portfolio development, the **MRG 512-PRO PQ Flex** is being discontinued. With this step, we are consistently aligning our portfolio with long-term availability, technological advancement, and future-proof system solutions.

Product Discontinuation Timeline - Please note the following key dates:

Last order:	**31 August 2027**
Last delivery:	**30 November 2027**
End of standard support:	**30 November 2028**

After the standard support period expires, Janitza will no longer provide regular technical support, firmware updates, or repairs for the affected device. Warranty obligations for devices delivered prior to this date will, of course, be fulfilled in accordance with the terms of the contract. New software features and non-security-critical bug fixes will no longer be released after this date.

Impact and transition guidance

Please note that there is no direct successor product for the MRG 512-PRO PQ Flex within our current portfolio.

To minimize the impact on your installations and future projects, Janitza will support you in identifying suitable alternative solutions based on your specific application, system architecture, and technical requirements.

Our sales staff and solution partners are available to answer technical questions or advise you on alternative devices.

Kind regards,

ppa. Thomas Hilbig
Vice President Product Management

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Managing Directors:
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Sparkasse Wetzlar
(EUR)
BIC/Swift Code: HELADEF1WET
IBAN:
DE46 5155 0035 0028 0013 60

Commerzbank Gießen
(EUR/USD/GBP/AUD)
BIC/Swift Code: COBADEFFXXX
IBAN:
DE19 5134 0013 0205 0367 00

Affected products

Item number	*Discontinued product*
52.16.905	MRG 512-PRO PQ Flex

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